How to get help with a concern or complaint

Classroom concern (Start here) → Contact teacher

- Concern Resolved?
  - Yes: Stop
  - No: Move to the next step

School wide concern (Start here) → Contact principal or director

- Concern Resolved?
  - Yes: Stop
  - No: Move to the next step

Contact your Regional office

- Concern Resolved?
  - Yes: Stop
  - No: Move to the next step

Contact Parent Complaint Unit

Step 1

Step 2

Step 3